

NOTA DE PRENSA

PRESS RELEASE

Telefónica highlights strong and consolidated growth in the coverage of its Voice in the Cloud service in Latin America and future expansion plans

As a result of the sustained growth of its Voice in the Cloud service during 2018, Telefónica now offers DDIs and Special Numbers in more than 120 countries for inbound calls, as well as continuously expanding coverage for PSTN Replacement (inbound and outbound calls) in Latin America and Europe, and a significant number of interconnections throughout the world.

Madrid, 1 November 2018.- Telefónica's wholesale business unit, [Telefónica International Wholesale Services \(TIWS\)](#), announces the addition of Geographic Numbers for Chile, Colombia, Costa Rica, Mexico and Panamá into its Global SIP Trunk service, Voice in the Cloud, as part of its 2018 service coverage expansion roadmap for Latin America. Furthermore, in order to sustain its exponential growth, TIWS has scheduled the incorporation of Argentina, Ecuador, Peru and Nicaragua before the end of 2018. This will be followed by Brazil, El Salvador and Guatemala in the first quarter of 2019, which will complete coverage across the Latin America region.

Telefónica's [Voice in the Cloud](#) service provides customers with a reliable infrastructure to access, in a global and nimble way, the new and diverse set of functionalities offered by VoIP, thus enabling them to leverage its benefits.

Thanks to the continuous growth of its coverage and pioneering technological development, Voice in the Cloud offers customers a worldwide single point of contact for interconnection, contracting, orders, billing, management and troubleshooting; Break-In and/or Break-Out services; portability of local number where it applies; different access modes: MPLS VPN, Internet + TLS or IPsec; Customer Web Portal and service reports; Global Service Desk; and complete geographic redundancy.

Juan Carlos Bernal, CEO Telefónica's International Wholesale Business, explains "For our customers, being able to connect and access information quickly and easily is no longer a luxury, but an absolute necessity. Voice in the Cloud makes this possible, and through the continual expansion of our coverage in Latin America, it will soon be available more widely than ever".

Hugo de los Santos, Telefónica Business Solutions' Director Global B2B Products & Services adds: "Our Voice in the Cloud service enables our customers to leverage the benefits of VoIP technology, driving more efficient operations and enhanced communications across their business, as well as building a solid platform on which to achieve business growth".

About Telefonica Business Solutions

[Telefonica Business Solutions](#), a leading provider of a wide range of integrated communication solutions for the B2B market, manages globally the Enterprise (Large Enterprise and SME), MNC (Multinational Corporations), Wholesale (fixed and mobile carriers, ISPs and content providers) and Roaming businesses within the Telefonica Group. Business Solutions develops an integrated, innovative and competitive portfolio for the B2B segment including digital solutions (Big Data, Cloud, IoT or Security) and telecommunication services (international voice, IP, bandwidth capacity, satellite services, mobility, integrated fixed, mobile, IT services and global solutions). Telefonica Business Solutions is a multicultural organization, working in over 40 countries and with service reach in over 170 countries.

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